

EMPLOYER APPEALS

Introduction

This section of the document will show how an authorized user can file an appeal against a Determination on an employer account. The document ID (from QUEST) of the Determination will be required to begin the process. Upon submission of your appeal, DUA staff will review your appeal. If your appeal is timely, staff may choose to forward the Appeal to the Hearings department or perform account resolution without forwarding the Appeal to the Hearings Department.

Step-by-Step Instructions:

1. Navigate to the account maintenance splash page for the employer who is filing the appeal. If required, refer to the section on 'Account Maintenance' for navigation.
2. Click on 'Employer Appeals'. The following screen will appear. Enter the document ID from the Determination correspondence.

Massachusetts Department of Workforce Development

Thursday, November 12, 2009 [Print](#)

[Change Password](#) | [Logoff](#) * Indicates Required Field

[Employer Home](#)

[FAQ/Contact Us](#)

[Account Maintenance](#)

- [View Employer Account Profile](#)
- [Address Information](#)
- **[Employer Appeals](#)**
 - [Maintain Employer Name](#)
 - [Maintain Owners/Officers](#)
 - [Maintain Employer Reporting Units](#)
 - [Provide Information on the Purchase or Sale of a Business](#)
 - [Request Worker Status](#)

Employer Information

Employer Account Number: 100 Employer Name: **Employer**

Employer Appeals

If you disagree with a determination, you may file an appeal on this screen. Your appeal will be reviewed for timeliness and based on this Agency's policies, a hearing date will be scheduled as appropriate. For more important information regarding the appeal process, please read [What you need to know about the Appeal process](#).

To file an appeal enter the Document Identification Number of the determination you are appealing and select "Next".

Document Identification Number:

[Home](#) [Next](#)

3. Click 'Next'. The following screen will appear. Enter the information required to complete the appeal.



Change Password Logoff * Indicates Required Field	
Employer Home FAQ/Contact Us Account Maintenance <ul style="list-style-type: none"> View Employer Account Profile Address Information Employer Appeals <ul style="list-style-type: none"> Maintain Employer Name Maintain Owners/Officers Maintain Employer Reporting Units Provide Information on the Purchase or Sale of a Business Request Worker Status Determination UI Contribution Rate Maintenance Suspend Employer Account View Rate Notice Voluntary Contribution Third Party Administrator (TPA) Authorization View Employer Name Change History Benefit Charge Activities Collections Correspondence Employment and Wage Detail Reporting History Payment Information User Maintenance	<div>Employer Information</div> <p>Employer Account Number: 1000 Employer Name: Employer</p> <div>Determination Information</div> <p>Document Identification Number: 2664160 Mailing Date of Determination: 11/13/2009 6:22:58 PM Determination Type: Acquisition Denied due to predecessor delinquency - Letter to the successor</p> <div>Contact Information</div> <p>Name of Individual Filing Appeal: <input type="text"/> * Name of Contact Person for Hearing: <input type="text"/> * Phone Number of Contact Person: <input type="text"/> * ext: <input type="text"/></p> <div>Address Information</div> <p>Any correspondence generated by the appeals process will, by default, be sent to the Legal Address on the Employer Account. If you would like this information to be mailed to a different address on file please select one or enter a temporary mailing address.</p> <p>Address Type: <input type="text"/> <input type="button" value="Select"/> Attention: <input type="text"/> Address Line 1: <input type="text"/> * Address Line 2: <input type="text"/> City: <input type="text"/> * State: <input type="text" value="MA - Massachusetts"/> Zip Code: <input type="text"/> Country: <input type="text" value="US - United States Of America"/> * Email: <input type="text"/></p> <div>Hearing Details</div> <p>Please provide additional information:</p> <p>Reason for Appeal: <input type="text"/></p> <p>Will the employer be represented by a Third Party Administrator(TPA)or Attorney who was not sent a copy of the initial determination?: <input type="radio"/> Yes <input type="radio"/> No * If yes, please enter the name of the representative: <input type="text"/></p> <p>If the Employer will present witnesses other than the contact person, how many?: <input type="text"/></p> <p>Will the Employer need an interpreter at this hearing?: <input type="radio"/> Yes <input type="radio"/> No * If the Employer needs an interpreter, enter the language needed: <input type="text"/></p> <p style="text-align: center;"> <input type="button" value="Previous"/> <input type="button" value="Next"/> <input type="button" value="Cancel"/> </p>

4. Click 'Next'. You will be asked to review the appeal details for confirmation. Confirm by clicking 'Submit'.

5. The following page will appear indicating that the filing is complete.



Change Password Logoff	
Employer Home FAQ/Contact Us Account Maintenance <ul style="list-style-type: none"> View Employer Account Profile Address Information Employer Appeals <ul style="list-style-type: none"> Maintain Employer Name Maintain Owners/Officers Maintain Employer Reporting Units Provide Information on the Purchase or Sale of a Business Request Worker Status Determination UI Contribution Rate Maintenance 	<div>Employer Information</div> <p>Employer Account Number: 100 Employer Name: Employer</p> <div>Determination Information</div> <p>Document Identification Number: 2664160 Mailing Date of Determination: 11/13/2009 Determination Type: Acquisition Denied due to predecessor delinquency - Letter to the successor</p> <div>Notice of Appeal</div> <p>Your appeal has been received. As appropriate, you will be informed of the date, time, and place of your hearing. To prepare for your hearing, please review What You Need to Know About the Appeal Process.</p> <p style="text-align: center;"><input type="button" value="Home"/></p>